

ROCKSTARZ LIMOUSINE RENTAL SERVICE AGREEMENT

This Service Agreement serves as a contract between RockStarz Limousine and the customer. Terms and Conditions of this Service Agreement are as follows:

1. The customer understands and agrees that all charges are assessed by RockStarz Limousine. All unpaid deposits and balances are authorized by the customer, with either verbal or signed acceptance of services. Payment is due at the time the limousine arrives. If for any reason full payment is not made at this time the limousine is instructed to leave immediately.
2. The use of any illegal substance is prohibited in the limousine. The possession or consumption of alcoholic beverages by any passenger under the age of 21 is prohibited by CPUC Regulation Section 5348.1 & 5348.3 and by RockStarz Limousine. Any breach of this policy will result in immediate termination of services and payment due in full for entire reservation. Driver may terminate services immediately or return passengers to the point of initial pickup.
3. The customer accepts a minimum financial responsibility of \$300.00 for any physical damages to the limousine caused by any passenger. This includes damage resulting from improper use of the limousine and its contents, including but not limited to audio/video equipment, lighting, and exterior and interior components including upholstery. Decision as to the unusual use or wear of the vehicle rests with RockStarz Limousine solely, and its experience as to the general use of hired limousines. The undersigned is responsible for any loss or damage that his or her party creates, I the undersigned give this limousines company the authorization to charge my credit card for damages and/or overtime created by me or anyone in my party.
4. RockStarz Limousine reserves the right to charge a cleanup fee of not less than \$250 for excessive mess, spillage, or for any passenger getting sick in the car. Damage due to sickness will result in a minimum cleaning fee of \$250.00 USD.
5. All limousines are non-smoking! There is no smoking in any RockStarz Limousine vehicle. Any passenger found smoking in the vehicle will be asked to extinguish the cigar/cigarette. RockStarz Limousine reserves the right to refuse service or cancel service at any time for abuse of this rule.
6. RockStarz Limousine is not responsible in any manor for items left in our vehicles, cash, jewelry and computers, carry-on items that may be damaged in transit, for yourself or any other passengers of your party.
7. Customer is responsible for all tolls, special permits, airport and parking fees
8. Any unreasonable or illegal conduct by the undersigned or by anyone in his or her party shall result in the immediate loss of the car with no refund. If at any time the service is terminated due to unruly conduct, damages to the vehicle, or abuse of any kind that RockStarz Limousine deems valid, no refund of money will be given. RockStarz Limousine reserves the right to refuse service as it deems appropriate.
9. Deposits are non-refundable. Runs cancelled within 30 days prior to run date are responsible for full balance due.
10. Cash ONLY is accepted on the day of your run. If the balance is paid on the day of service ONLY CASH will be accepted. Checks and Credit card payments must be received 10 days prior to service.
11. Gratuities are based on 20% of the original contract price.
12. Any changes to the pick up location or time must be made via telephone to (734) 386-6912. no later than 24 hours prior to your scheduled pick-up time and is subject to availability.

I understand and accept the conditions of this service agreement:

Signed: _____ Date: _____

Address: _____

Printed Name: _____